## Keeping your account secure



We are committed to delivering excellent service and creating a safe platform for our customers, including protecting your information and account. You also have an important role to play in ensuring your privacy. Here are some recommendations of things you can do to protect your account:



- Do not click on suspicious links or download files from untrustworthy sources.
- Use strong and different passwords for each website and app.
- Always use the most recent version of the BEES app, and never download apps from un-approved third-party app stores.
- Monitor your accounts regularly for any suspicious transactions.
- Avoid accessing sensitive information over public wifinetworks.
- Be cautious of third-party contacts pretending to be BEES or [Ambev/Quilmes/etc]. Verify with your Business Representative, at a known phone number, any requests for information or financial transfers.

We will only contact you through your Business Representative or through the BEES platform. We will never ask for your information by phone, email, or social media, and we will never ask you for passwords, banking or other sensitive information.

If you have any questions or would like to report any suspicious activity, please contact us through BEES Care.

